



Legal Consultation

The LifeMatters Legal Consultation Service provides a variety of legal services at no charge to you. Consultation is available to assist with many personal legal matters*, such as:

- Wills (including a Simple Will Kit)**
- Divorce
- Child support or custody issues
- Automobile problems (fender benders, traffic citations)
- Personal injury and insurance issues
- Legal questions related to the death of a family member
- Real estate
- Landlord problems
- Criminal law
- Bankruptcy and debt
- Tax issues — NEW!
- Second opinions — NEW!

Options for assistance through the Legal Consultation Service include:

- An initial consultation of up to 30 minutes at no cost to you, either over the phone or in person, with an experienced attorney
- Simple dispute resolution via a letter or phone call
- An online library of legal forms (available at mylifematters.com)

*The Legal Consultation Service cannot assist with a small number of legal issues. Please contact LifeMatters for details.

**Available services may vary based on the state where the individual resides and specific circumstances.



How to Access Services

- Call 1-800-634-6433.
- Request a legal consultation.
- Speak with the Legal Consultation Service, which will provide you with the name and number of an available attorney.
- Schedule an initial consultation with the attorney. They will provide information on your rights, legal options, and the costs you could expect to incur during a legal action.

All fees beyond the initial consultation are your responsibility. If you choose to retain the attorney who provided your initial consultation, you will receive a 25% discount on an hourly or flat rate.

If you have a legal concern, contact the LifeMatters Legal Consultation Service. Call anytime.

1-800-634-6433

Assistance with Life, Work, Family, and Wellbeing • 24/7/365
mylifematters.com • Text* "Hello" to 61295 (U.S.)/204-817-1149 (Canada)
Call collect to **262-574-2509** if outside of North America
TTY/TRS 711 and language translation services are available

*SMS messages will be sent for the duration of the chat. Message and data rates may apply. Text HELP for help and STOP to cancel.
SMS terms of service at <https://www.empathia.com/sms/terms.pdf>. Privacy policy: <https://www.empathia.com/privacy.pdf>

